

Claims Contact Information

Below is a list of claims phone numbers for our insurance carriers. Please note you may need to have your policy number handy when you call.

As always, if you have any questions, you may call us anytime at (518) 792-5841.

Carrier	Phone
Adirondack Insurance Exchange	(877) 248-4968
Allstate	(800) 255-7828
American Modern Insurance Group	(800) 543-2644
Andover Companies	(800) 235-8784 -- Third-party after-hours service
CNA -- Commercial	(877) 262-2727
Community Mutual Insurance Company	(518) 477-8182
Dryden Mutual Insurance Company	(800) 556-5802 -- Emergency after-hours only
Eastern Mutual Insurance Company	(518) 966-4491
Encompass Insurance	(800) 588-7400
Erie and Niagara Insurance Association	(800) 234-9876 -- Emergency after-hours only
Foremost Insurance	(800) 527-3907
Fulmont Mutual Insurance Company	(518) 762-3171
Hanover Insurance Group	(800) 628-0250
The Hartford	(800) 243-5860
Kemper	(800) 357-8999
Liberty Mutual	(800) 366-6446
Main Street America Group	(877) 425-2467
MetLife	(800) 854-6011
Midstate Mutual Insurance Company	(800) 826-8520
National General Insurance	(800) 325-1088
NY Property Insurance Underwriting Association	(212) 208-9711

North Country Insurance Company	(800) 847-7030
New York Mutual	(800) 962-3155
NYCM Insurance	(888) 234-6926
Peerless Insurance	(800) 522-7152
Philadelphia Insurance Companies	(800) 765-9749
Preferred Mutual Insurance Company	(800) 333-7642
Progressive	(800) 274-4499
Safeco Insurance	(800) 332-3226
Security Mutual Insurance	(518) 423-4639 -- Emergency after hours # only
Selective Insurance Group	(866) 455-9969
Selective Insurance Group -- Flood	(877) 348-0552
Sterling Insurance Company	(800) 462-4661
Travelers -- Commercial	(800) 238-6225
Travelers -- Personal	(800) 252-4633
Utica National Insurance Group	(800) 216-1420
Vermont Mutual Insurance Group	(800) 435-0397
Zurich Insurance Group	(800) 987-3373